

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2019 of GERC (CGRF & Ombudsman)

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No. MG-II-12-2023-24
Complainant	M/s. Smart Castings & Engineering, Gana Mogri Road Swami Vivekanand Statue, Mogri 388 345, Dist: Anand.
Respondent	Shri H A Pandya, Dy Engineer (Tech), Anand (Rural) & Shri Setul D Patel Dy Engineer, Karamsad s/dn both from MGVCL
Date of hearing	25.08.2023 MGVCL Corporate Office Vadodara

QUORUM	NAME
Chairperson	Shri S P Trivedi, Vadodara
Technical Member	Shri K B Dhebar, CE (Proj) MGVCL Vadodara

The complaint dated 27.07.23 regarding changing from LT to HT connection.

1.0 On 25.08.2023, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Jigar H Shah & Shri Kamleshbhai V Patel, appeared on behalf of complainant M/s. Smart Castings & Engineering whereas Shri H A Pandya, Dy Engineer (Tech), Anand (Rural) & Shri Setul D Patel Dy Engineer, Karamsad s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

2.0 The brief history of the case is as under:

1.1 Shri Vitthalbhai Ranchodbhai Patel is having LTMD commercial connection having consumer No.19304/02539/7 with a load of 100 KW, for his unit located at LS No.1182/4, Shiv Shakti Engineering, On Kas, Gana Mogri Road, village, Mogri, Dist: Anand, having consumer No.19304/02539/7.



1.2 It was noticed during hearing that M/s. Smart Castings & Engineering, Gana Mogri Road, Swami Vivekanand Statue, Mogri 388 345, Dist: Anand, have filed complaint before CGRF to cancel suomotu estimate for LT to HT conversion. Whereas, the connection for which suomotu estimate for LT to HT conversion is issued in the name of Shri Vitthalbhai Ranchodbhai Patel.

1.3 During hearing, it was stated by the complainant that an undertaking regarding maintaining the maximum demand within contract demand is also given by Shri Vitthalbhai Ranchodbhai Patel.

3.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and considering them in detail, findings are as under:

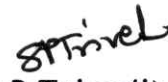
3.1 M/s. Smart Castings & Engineering, Gana Mogri Road, Swami Vivekanand Statue, Mogri 388 345, Dist: Anand, have registered their complaint whereas the LT connection is existing in the name of Shri Vitthalbhai Ranchodbhai Patel, Shiv Shakti Engineering on Kans, Mogri Gana Road, Village Anand, having consumer No.19304/02593/7.

3.2 As complainant M/s. Smart Castings & Engineering and Shri Viithalbhai R Patel, are different entity.

ORDER

4.0 In view of above, the Forum reach to final conclusion that if consumer Shri Vitthalbhai Ranchodbhai Patel, Shiv Shakti Engineering on Kans, Mogri Gana Road, Village Anand, has any grievance against suomotu proceeding for converting LT to HT connection due to increase their contract demand more than 5% four times in a FY 2022-23, he should lodge his complaint before Forum. Accordingly, the complaint lodged by M/s. Smart Castings & Engineering, Gana Mogri Road, Swami Vivekanand Statue, Mogri 388 345, Dist: Anand, is disposed off.


(K B Dhebar)
Technical Member


(S P Trivedi)
Chairperson

PS :

*If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. **The Office address of the Ombudsman is : The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.***

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language.

